



REPORT

From the office of the...

Services Commissioner

TO: Members of the Student Representative Assembly
FROM: Brandon Stegmaier, SRA Services Commissioner
SUBJECT: SRA 15L Report
DATE: Sunday January 10, 2016

Dear Assembly,

Happy New Year! I hope you all had a fantastic winter break with your friends and families along with some delicious home cooking. As it is with the new year, 2016 grants us a fresh start to form new goals in which we hope to accomplish. For myself, I have some goals that I will work to achieve through my final term of being the services commissioner. There is a lot to be done but I can positive it can be done.

Service Reviews

There are still three service reviews that will need to be completed by the end of this semester. CLAY is currently the closest to completion, with most (if not all) research acquired and the final report as a work in progress. With that in mind, I am projected this report to be completed by the end of January. Shinerama/Terry Fox is going through some intensive research due to the nature of the points being discussed. There is quite a lot of research being done externally with other universities and thus will take some time. I am expecting this report to be completed closer to the end of February. Finally, MACycle will begin upon the completion of CLAY. In the mean time, I will be contacting the part-time manager Justin Phan to begin the process and discuss potential survey options. These reviews take time but I assure you, it will all be worth it!

On another note, I will begin evaluating the service review process. I am hoping by the end of my term I will have a mock up review template for the next commissioner as well as a formalized service rotation for reviews. How this will be determined is unknown to me right now but with the help of the wonderful members of the services committee, I know we will work it out.

Service Executive/PTM Application Workshop

Over the winter break, I took the time to properly review some of my platform points. First being called "Serve Us Day", now a workshop, I've ultimately decided that I cannot deliver on this point anymore. At the core of my job, I am here to write thought provoking and insightful reviews. However, my vision for altering the job to focusing on more event planning was unnecessary. The truth of the matter being that many of our services (especially this year) do an amazing job on their own of promoting their services as well as creating engaging events for students. Instead of using more valuable time to do something that is already being done well, I have decided to concentrate mine and the committee's efforts towards the service reviews and clarifying the process to the future part-time managers, committee members, and commissioner. I know you will understand the importance of this change.

Updating Operating Policies

The CLAY OP will be brought forward this Executive Board meeting with hopefully more to come! Peer Support Line and EFRT will more likely be brought forward to the next EB meeting. As of now, there are no other service OPs that require edits or changes (at least to my knowledge). However, this is an on-going process so if you are aware of any changes that need to be made, please let me know so we can make those required changes!

That's all for me folks! If you have any questions about this report or about services in general, please don't hesitate to reach out to me via email, facebook, or in person! Here's to making 2016 another great year!

Sincerely,



Brandon Stegmaier
SRA Services Commissioner
McMaster Students Union
sraservices@msu.mcmaster.ca