



# REPORT

*From the office of the...*  
**Student Community Support Network**

---

TO: Members of the Executive Board  
FROM: Daymon Oliveros  
SUBJECT: SCSN Report #3  
DATE: Friday, September 18, 2015

## **UPDATE**

Since our last report, there's a few things that have happened to the SCSN. The rest of the report will get into further detail, but the largest point of interest is the fact that our service is now fully staffed and fully trained.

Our Community Assistants began their patrols this week after going through training last Saturday. Their first bi-weekly report should be sent to our Internal Coordinator by 5PM on September 27th.

## **SERVICE USAGE**

The SCSN finally had a call come in for our Peer-To-Peer program. Since it happened in the summer, I attended to the call and the students there were receptive.

Oddly, we received no calls after Welcome Week or the week after. In the past, these time periods generally saw a lot of complaints being sent to the SCSN by community members about student houses.

## **PAST EVENTS, PROJECTS & ACTIVITIES**

According to the Student Success Centre, the Discover Your City tours during MacQuest were a huge hit among the people that go to go on the tours. It was great working with the SSC and both parties hope that this partnership can continue into the future since students should be having opportunities to discover Hamilton beginning with their Welcome Week.

Additionally, CA training happened on Saturday, September 12, 2015 from 12PM to 6PM. It was mainly led by our Internal Coordinator and we went over the aspects of the Community Assistant role, as well as expectations. Afterwards, we went to Locke Festival and had a team bonding dinner at Brux House.

Earlier this week, I met with our Promotions Coordinator and gave him a document which set out the service's vision for the role. They should be planning content to post and schedule on our social media accounts by Sunday night.

## **PAST EVENTS, PROJECTS & ACTIVITIES**

According to the Student Success Centre, the Discover Your City tours during MacQuest were a huge hit among the people that go to go on the tours. It was great working with the SSC and both parties hope that this partnership can continue into the future since students should be having opportunities to discover Hamilton beginning with their Welcome Week.

Additionally, CA training happened on Saturday, September 12, 2015 from 12PM to 6PM. It was mainly led by our Internal Coordinator and we went over the aspects of the Community Assistant role, as well as expectations. Afterwards, we went to Locke Festival and had a team bonding dinner at Brux House.

Earlier this week, I met with our Promotions Coordinator and gave him a document which set out the service's vision for the role. They should be planning content to post and schedule on our social media accounts by Sunday night.

## **UPCOMING EVENTS, PROJECTS & ACTIVITIES**

Sometime after the MacVotes campaign, the SCSN and members from the External Affairs Committee will be launching our Student Housing Campaign. We are meeting on the morning of this Executive Board meeting beforehand, so I can provide you with more details if you have any questions.

In addition to this, we will have a table at the Homecoming Expo to increase service visibility – as well as supporting other members of the Education Team in their initiatives. This includes the MacVotes campaign, Maccess campaign, and more.

## **BUDGET**

Budget-wise, we're still looking good. We used up our training budget line at training, and other than that, we're in good financial shape.

## **SUCSESSES**

The Community Assistants and Promotions Coordinator are all amazing people. The team is all here, and we can't wait for the rest of the year!