



REPORT

From the office of the...
Student Community Support Network

TO: Members of the Executive Board
FROM: Daymon Oliveros
SUBJECT: SCSN Report 1
DATE: July 7, 2015

UPDATE

The SCSN has been off to a fairly eventful summer with a few projects under the works. In terms of internally, we met with Gord Arbeau from McMaster's Office of Public Relations to discuss Community Assistants, and what the vision for our peer-to-peer program is. Furthermore, we've re-worked our operating policy, as well as sent in an approval for a new role in the service – Promotions Coordinator.

Externally, there has been a good amount of projects and meetings. In terms of projects, we've been looking to expand our Discover Your City campaign – and we've been able to so far by working with the Student Success Centre on their MacQuest program for Welcome Week. In terms of meetings, I've been to the final PACCR meeting for this year, had meetings with Tourism Hamilton, Sgt. Gino Ciarmoli (the West Town Crime Manager) and Ehima regarding off-campus safety, and more.

I've also been working with Spencer and the rest of the Education Team on various things, such as hiring for our Research Assistant and Community Engagement Coordinator positions and promoting for the Your City Survey.

SERVICE USAGE

So far, we've had zero complaints sent to us from community members. Sgt. Gino Ciarmoli tells us that year-end move out went very well, and that he hasn't seen or heard of anything in the summer so far.

PAST EVENTS, PROJECTS & ACTIVITIES

With regard to the Discover Your City program, the main project we've been working on is related to visibility during Welcome Week. SCSN has been asked to be a part of the MacQuest working group, and we've been working on potential off-campus tours. Debbie Spence from the City of Hamilton has been a great help with this, and through all our collaborative efforts, we've been able to solidify a few off-campus tours for MacQuest this year, including: a trolley tour of the Waterfront, an architecture tour of James Street North, and a Dundas Conservation Area hike & yoga class combination.

Furthermore, we've been critically re-evaluating the structure of our service. As such, we've sent in an updated operating policy – which looked to reflect our current state of the service and update what we thought was outdated. Included in that operating policy is the [re-]addition of the Promotions Coordinator role, a volunteer position which used to be known as the Newsletter & Promotions Coordinator role. This position is being brought back as a result of a recommendation from the Services Committee last year.

UPCOMING EVENTS, PROJECTS & ACTIVITIES

We're continuing to work on the off-campus portions for MacQuest. Moving forward, most of our work revolves around setting the ground work for the year. For instance, our Internal Coordinator and I are looking to re-develop CA training which will be delivered the week after Welcome Week so they can start as soon as possible. Furthermore, the groundwork for the External Coordinator's Discover Your City efforts will be worked on in this coming month.

BUDGET

The only thing used in the budget currently has been my wages.

CURRENT CHALLENGES

Overall, our only challenge I can currently identify is outreach and promotion. However, we're looking to solve this through the Promotions Coordinator role.

SUCSESSES

It's been an exciting start for the SCSN this summer! We're working on Discover Your City projects, adding a new member to the family through the Promotions Coordinator position, and the Internal & External Coordinators have been around this summer – so they've been around to talk to and consult.