



REPORT

From the office of the...

Emergency First Response Team

TO: Members of the Executive Board
FROM: Laura Fox
SUBJECT: Emergency First Response Team Report 2
DATE: November 14, 2013

UPDATE

After a busy start to the semester, things are settling down somewhat for the EFRT. We have chosen eleven new members of the team after a long month and a lot of hard work and commitment from the current EFRT responders. The new rookies have already completed the first weekend of their training with the help of many alumni team members. We have also received the new manikins for the SFA/CPR courses in mid-October, and were able to use them for training the new rookies as well as the SFA/CPR courses, and they have been very useful. Call volume has remained high this month, with 16 calls this week alone.

SERVICE USAGE

Since the beginning of the school year, the EFRT has received 229 calls in total. The EFRT has been able to divert 180 of these calls from Hamilton EMS, while 42 have been sent to the hospital via ambulance, and 7 sent to the McMaster University Medical Centre via Security Services. The majority of these calls have been musculoskeletal or soft tissue, and have had a response time of less than 3 minutes. This is an increase in number of calls from last year at this time, up from .

PAST EVENTS, PROJECTS & ACTIVITIES

The EFRT has successfully completed the recruitment process and are now in the process of training eleven new members of the team. They are now completing their “shadow shifts” which will enable them to begin running shifts as responders. The Orientation and training weekends went smoothly, with many alumni returning to help evaluate and train the new members, and the current team members giving up many of their evenings and weekends in October to help out.

UPCOMING EVENTS, PROJECTS & ACTIVITIES

The EFRT is now beginning the process of welcoming and integrating the new team members into the team. Upcoming events include the November training, which will

focus on common calls received during exam periods, such as general malaise, as well as the practice evaluation situation run by alumni members to ensure that team skills are maintained and up to standard. We will also be attending the Mixer conference at Queen's university, where representatives from the EFRT respond with members of other campus response teams to various situations.

BUDGET

The budget is currently on track for the year. We have used a large portion of the recognition budget, but due to all the work that the team puts in during the first several months, this is to be expected, and there should not be much spending of this budget for the rest of the semester.

CURRENT CHALLENGES

Currently things are running smoothly for the EFRT. It is always challenging to ensure that new members of the team feel welcome and are not overwhelmed, but senior responders have been doing a great job taking time out of their days to teach skills to the new responders and answer any questions that they may have.

SUCSESSES

The EFRT has maintained a high call volume throughout October and the beginning of November, which is up from last year at this time, indicating that the awareness and approachability of our service is still high.

As mentioned above, the EFRT had a high number of candidates apply for the team this year, and saw a high quality of skills in those candidates who participated in the entire process. We have now accepted eleven enthusiastic and hard working new members of the team, and look forward to training them through practice and experience over the next several months.