



REPORT

From the office of the...

Services Commissioner

TO: Members of the Student Representative Assembly
FROM: Brandon Stegmaier, SRA Services Commissioner
SUBJECT: SRA 15Q Report
DATE: Sunday March 20, 2016

Dear Assembly,

Almost one year ago I was elected as the Services Commissioner and began the journey through what might have been my biggest year for self-discovery yet. There has been quite a few struggles throughout my time in this position, however, I tried my best to not be phased by this. With that in mind, here is what the Services Committee has been up to.

Service Reviews

After some time and consideration, my committee and I have decided to postpone the review of Macycle. The reasoning behind this decision stems from the SoBi referendum coming early next year. While a review of the service might seem valid now, the results of a survey as well as the recommendations from our research can greatly vary depending on this referendum. As such, we have deemed next year to be a more appropriate time to review this service as it will be more relevant and useful to the SRA and Executive Board.

On another note, CLAY and Shinerama/Terry Fox will be presented to Executive Board within the final weeks. Some time is still required to finalize these reviews and thus I will be working tirelessly on them for as long as I can.

Finally, as I write my transition report, I will be including the service recommendations for next year. These services will be (in no specific order) MACycle, QSCC, TAC, and MAC Bread Bin. The reasoning for these suggestions vary but from the understanding of the committee, both TAC and QSCC have not been reviewed for some time. As for MAC Bread Bin, there have been a significant amount of changes to the service this year which we believe requires a review to reflect them.

Services Creation Operating Policy

It has been an absolute pleasure working with my committee, Miranda, Giuliana and the Administrative Assistant dream team on this operating policy. Finally, it will be presented to you all at this meeting, setting the framework for the incoming commissioner for the following term. The policy covers both the creation of a service as well as the process of service reviews. My hopes with this policy are that there will be some consistency in the reviews from here on out with this more formalized process. I will be more than happy to discuss this operating policy with you all later in the meeting.

Final Thoughts

Coming into this role, I was as excited as ever. After creating such an ambitious platform, I wanted nothing more than to see my committee and I succeed. However, as I encountered several obstacles along the way, I did not have the appropriate approach to tackle these issues. As such, I am truly upset that I was not able to properly address both volunteer appreciation and Serve Us Week like I had planned on my year plan. It's not easy to admit but perhaps I had set myself up for these difficulties from the beginning. Regardless, I have learned some valuable lessons from this about myself and the feasibility of my ideas. This experience as the Services Commissioner is now a stepping stone for how I will continue to grow and learn for the rest of my life. In short, thank you to those that have supported me throughout this journey and have given the opportunity to develop myself. If you are planning on running for this position, do not hesitate to reach out to me as I will be willing to answer any questions you might have. I wish the newly elected SRA of 2016-2017 good luck in all of their endeavors.

All the best,



Brandon Stegmaier
SRA Services Commissioner
McMaster Students Union
sraservices@msu.mcmaster.ca